

WARRANTY AND REPAIRS

Kelco Engineering

All products manufactured by Kelco Engineering are warranted to be free from defects in materials and workmanship under normal use and service for 12 months from the date of shipment unless otherwise specified. Kelco Engineering's obligation under this warranty is limited to repairing or replacing (at Kelco's option) defective products. The customer shall assume all costs of removing, reinstalling and shipping defective products to Kelco Engineering. Kelco Engineering will return such products by surface carrier prepaid. This warranty shall not apply to any Kelco Engineering product that has been subject to modification, misuse, neglect, accidents of nature, or shipping damage. This warranty is in lieu of all other warranties, expressed or implied, including warranties of merchantability or fitness for a particular purpose. Kelco Engineering is not liable for special, indirect, accidental, or consequential damages.

Products may not be returned to Kelco Engineering without prior authorization. To obtain a Return Goods Authorization (RGA), contact Kelco Engineering by phone fax or Email. Once a member of our staff determines the nature of the problem an RGA form will be issued. Please attach the RGA form to the outside of the shipping container to be returned.

To obtain an RGA form, please contact us at.

Phone: +61 2 99056425
Fax: +61 2 99056420
Email: Sales@kelco.com.au

Our address for returns is:

For posting:-
Kelco Engineering
Po Box 496
BROOKVALE NSW 2100
AUSTRALIA

For road or air freight:-
Kelco Engineering
Unit 9 / 9 Powells Road
BROOKVALE NSW 2100
AUSTRALIA

Any non-warranty products returned for repair should be accompanied by a purchase order to cover the cost of the repairs.